

# COVID-19 NOTICE TO CUSTOMERS

As we all face the impacts of COVID-19, Kerrisdale Cameras continues to prioritize the health and well-being of our employees, customers and communities. Therefore, we have temporarily closed our retail stores until it's safe to re-open.

Throughout this period, we are keeping our employees employed, whether working or on paid leave. Most of our employees have been with us over 10 years and many have been here for 20 to 35 years. Kerrisdale Cameras is a family so we're sticking together to get through this.

**Shop online:** We're still here for you! Shop online at [www.kerrisdalecameras.com](http://www.kerrisdalecameras.com).

**Photolab:** Our photolab will also be open for online orders. Plus, film customers will be able to drop off their films for processing at our Vancouver store (details to be worked out by April 1<sup>st</sup>).

**Order pick-up:** We hope to soon be able to offer pick-up of online and photofinishing orders at our Vancouver store's back door during limited weekday hours. Email inquiries welcome: [info@kerrisdalecameras.com](mailto:info@kerrisdalecameras.com).

**Emails:** Plus, our store managers will continue to reply to your emails to our stores.

**Coupons & vouchers:** If you have coupons and vouchers with expiry dates during this period, these will be accepted for at least a month after we re-open.

**Our personalized service:** If you purchase a camera online, feel free to email us with your questions or drop by our stores after we re-open to receive our renowned "we show you how" personalized service.

Please take care of yourself, your family, and your neighbours and stay safe!

We look forward to seeing you in our stores when we re-open.

Sincerely,

Linda Hudson  
President/Owner